

Nouvion B.V. Privacy Statement

Nouvion B.V. with its registered address at Koperslagerstraat 13, 5405 BS Uden, is responsible for the processing of personal data in conformity with this privacy policy (GDPR).

Contact details:

- Website: www.nouvion.nl
- Address: Koperslagerstraat 13, 5405 BS Uden, The Netherlands
- Telephone: +31 (0)413 277077
- E-mail: info@nouvion.nl

Personal data we process

Nouvion B.V. processes your personal data due to the fact that you purchase our products and/or we provide services to you and such data is delivered to us. Presented below is a list of the personal data we process:

- First name and surname
- Address
- Telephone number
- E-mail address
- Other personal data you have provided either by mail or by phone
- A copy of the identity document
- Bank account number
- Curriculum Vitae

It (partly) depends on the services we provide to you which personal data is processed by us.

Special or sensitive personal data we process

Nouvion B.V. processes the following special and/or sensitive personal data:

- Data of persons aged less than 16
- Citizen Service Number (BSN)
- Passport photograph
- Camera photos/recordings

It (partly) depends on the applicable grounds whether we process personal data made available to us or not.

Why and on what grounds do we process personal data

Nouvion B.V. processes personal data for the following purposes:

- In order to respond to enquiries and comments
- In order to make phone calls and send emails, which is indispensable for you to receive products from us
- In order to be able to provide services
- In order to respond to customer complaints
- In order to inform you of any changes in our products and/or provided services
- In order to send invitations
- In order to conduct the candidate acquisition and selection procedure

Nouvion B.V. also processes personal data if there is a respective legal obligation, for example data which are required to file a tax return.

Information on automated decision making

Nouvion B.V. does not take decisions on the basis of automated processing with regard to issues that may have significant consequences for persons.

How long do we store your personal data

Nouvion keeps personal data as long as it is necessary for purposes for which the personal data are processed, unless otherwise provided by law.

Making personal data available to third parties

Nouvion B.V. does not sell any information belonging to you to any third parties and makes them available only when it is required to perform the contract we have with you or to comply with a legal requirement. We conclude data processing agreements with companies that process data upon our request in order to ensure the same level of data safety and data confidentiality. Nouvion B.V. continues to be responsible for the processing.

Cookies or similar tools we use

Nouvion B.V. uses exclusively tools and functional cookies as well as analytical cookies which do not violate privacy. A cookie is a small text file stored on the computer, tablet or smartphone during the first visit at the website. Cookies we use are indispensable to ensure technical operation of our website and facilitate its use. They ensure that the website works properly and remembers the preferred settings. As a result, we are able to optimize the website's operation. You may give up cookies by setting your web browser so that it disables cookies. Besides, you may also delete all information stored before in your browser settings.

Access to, alteration or removal of data

You are entitled to access, correct or delete your personal data. You are also entitled to withdraw your consent to data processing or express a protest against processing of personal data by Nouvion B.V. as well as you have the right to transfer your data. This means that you may file a request with us for returning to you any personal data we have or forwarding such data to any other organisation indicated by you. You may also file a request for access to, correction, deletion or transfer of your personal data or report withdrawal of your consent or file a protest against processing of your personal data at info@nouvion.nl.

In order to make sure that an access request has been filed please send a copy of your identity card together with the request. Please, make sure that the passport photo, the MRZ (machine readable zone), passport number and citizen service number (BSN) are copied in black. This is to protect your privacy. We will respond as soon possible no later however than within four weeks following your request.

Besides, Nouvion B.V. hereby informs you of the possibility to lodge a complaint with the national supervisory authority, the Dutch data protection office [Autoriteit Persoonsgegevens]. This can be done through: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>.

How do we secure personal data

Nouvion B.V. seriously treats data protection related issues and undertakes appropriate steps aimed at preventing data misuse, loss, unauthorised access thereto, unauthorised disclosure thereof and unauthorised change thereof. If you are under an impression that your data is not adequately protected or if there are signs of its misuse, please contact us at info@nouvion.nl.